

IMPORTANT INFORMATION YOU SHOULD KNOW BEFORE TRAVELING TO THE CANARY ISLANDS



The **Government of the Canary Islands** has signed an insurance policy by which **tourists will be covered for expenses arising from a coronavirus incident, i.e. health repatriation, medical expenses and extension of stay due to quarantine on the island.**



Gobierno de Canarias



INSURANCE

GENERAL MEASURES

SANITIZER



There are sanitary dispensers all around the premises. Kindly use them frequently.

IF YOU SNEEZE OR COUGH



Use the inner side of your elbow.



Use a disposable tissue.



Throw it away after using it



Wash your hands immediately after



Avoid touching your eyes, nose and mouth with unwashed hands

SOCIAL DISTANCING



Please keep a minimum distance of **1,5 meters** from other guests and employees.

MASK



Mandatory (see exceptions)



ELEVATORS



Do not share the elevator



Only family groups

MAXIMUM CAPACITY



Kindly respect the max capacity of each area and avoid any crowds.

STAFF



Kindly respect all guidelines given by our staff and consult any queries

HOW TO EFFECTIVELY WASH YOUR HANDS

1



Open the tap and wet your hands.

2



Pour soap over your wet hands.

3



Lather your hands by rubbing them together with the soap.

4



Link your fingers together, facing each other, into clasped hands. Then rub your palms and fingers together.

5



Enclose your right hand around your left thumb and rub as you rotate it, then swap.

6



Rub your fingers over your left palm in a circular motion, then swap.

7



Repeat with your fingers folded

8



Soap and wash your wrists.

9



Finally, dry your hands.

WHY SHOULD YOU WASH YOUR HANDS FREQUENTLY



There may be virus traces in and outside the elevator and door handles.



Keeping your hands cleaned or sanitized ensures your health protection